



Department of Information Technology
& Communication, Rajasthan

USER MANUAL FOR BIOMETRIC DEVICE (FINGERPRINT, IRIS) DEACTIVATION PROCESS UNDER DOIT&C-AUA FOR AADHAAR AUTHENTICATION

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Device Deactivation Process for Users

1. Open Device Registration Page

- I. Go to the Device Registration menu on the Aadhaar Authentication Portal:
(<https://aadhaarauth.rajasthan.gov.in/Home/DeviceRegistration>)
- II. Click on the **Check Status / Device Deactivation** button available on the top-right side of the page.



Click on the button

Check Status / Device Deactivation

Device Registration

Note: For any assistance related to device registration, kindly send an email to [support\[dot\]uid\[at\]rajasthan\[dot\]gov\[dot\]in](mailto:support[dot]uid[at]rajasthan[dot]gov[dot]in)

User Details

Device Registration Manual
Sub-AUA Admin List

User Type Select... Enter SSUID Enter Captcha Challenge Get Details

Name Mobile

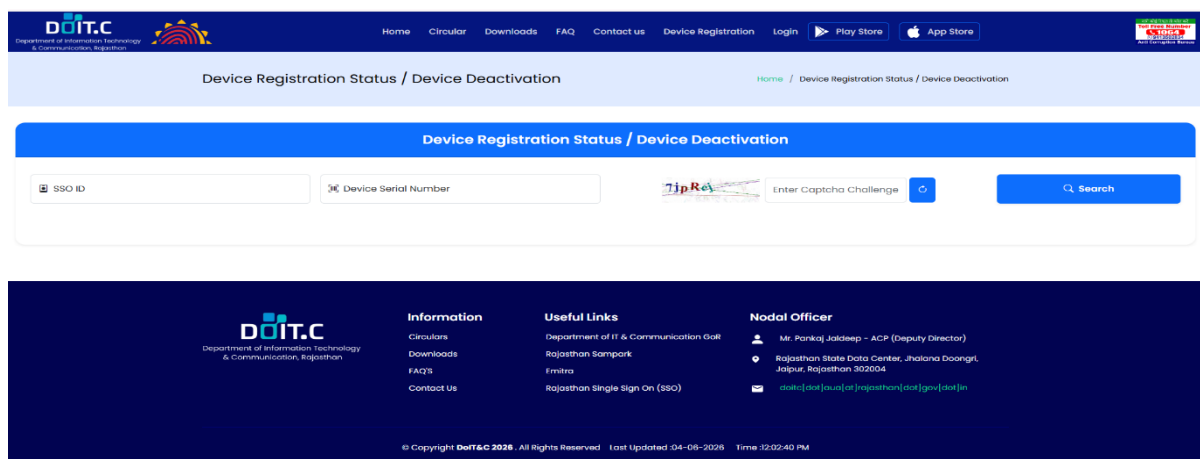
Email KIOSK-CODE

Device Details

OR

- II. Open the Device Device Registration Status / Device Deactivation page using the following URL.

(<https://aadhaarauth.rajasthan.gov.in/Home/DeviceRegistrationStatus>)



Device Registration Status / Device Deactivation

SSO ID Device Serial Number Enter Captcha Challenge Search

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Department of IT & Communication Gall
Rajasthan Sampark
Infra
Rajasthan Single Sign On (SSO)

Nodal Officer

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Jaipur, Rajasthan 302004
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2. Fill in the Required Details:

- I. Enter the Registered SSO ID.
- II. Enter the Device Serial Number.
- III. Enter the Captcha Code.
- IV. Click on the **Search** button.

The screenshot shows the 'Device Registration Status / Device Deactivation' page. At the top, there is a navigation bar with links: Home, Circular, Downloads, FAQ, Contact us, Device Registration, Login, Play Store, and App Store. Below the navigation bar, the page title 'Device Registration Status / Device Deactivation' is displayed. The main content area contains a form with the following fields: SSO ID (rsb.ksb76), Device Serial Number (123456), and a Captcha Code (w67b9X). A 'Search' button is located to the right of the Captcha field.

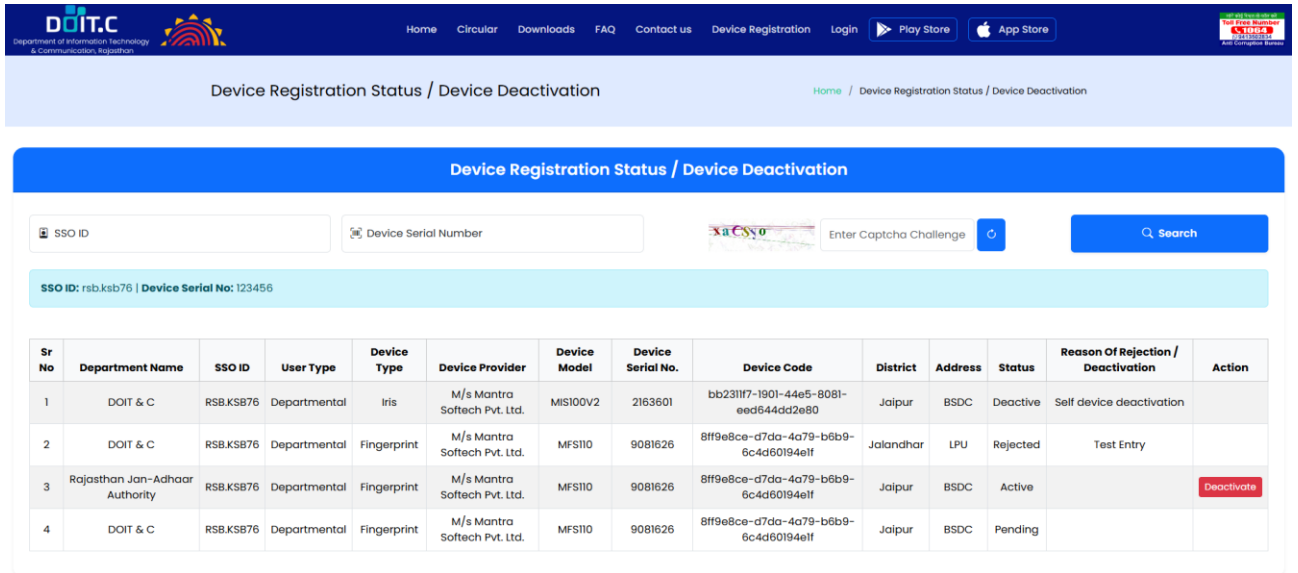
3. OTP Verification

- I. An **OTP Authentication** pop-up window will appear.
- II. An OTP will be sent to the mobile number registered in your SSO profile.
- III. Enter the OTP and click the **Submit** button.

The screenshot shows the 'Device Registration Status / Device Deactivation' page with an OTP verification pop-up window. The pop-up window has a title 'Verify OTP' and a close button. It displays a message: 'OTP Sent Successfully On Mob. No. XXXXXXXX13 Linked with SSOID'. Below the message, there is an input field labeled 'Enter Otp' and a 'Submit' button. The background page shows the same form as the previous screenshot, but it is dimmed.

4. View Device Details

- I. After successful OTP verification, the system retrieves and displays the list of devices registered under the entered SSO ID in a tabular format.
- II. The table displays the following details: **Department Name, SSO ID, User Type, Device Type, Device Provider, Device Model, Device Serial Number, Device Code, District, Address, Status, and Reason for Rejection, and Action.**
- III. Review the displayed list and identify the device you intend to deactivate by verifying the **Device Serial Number** and ensuring that the device status is marked as **“Active”**.
- IV. Click the **Deactivate** button corresponding to the selected device.



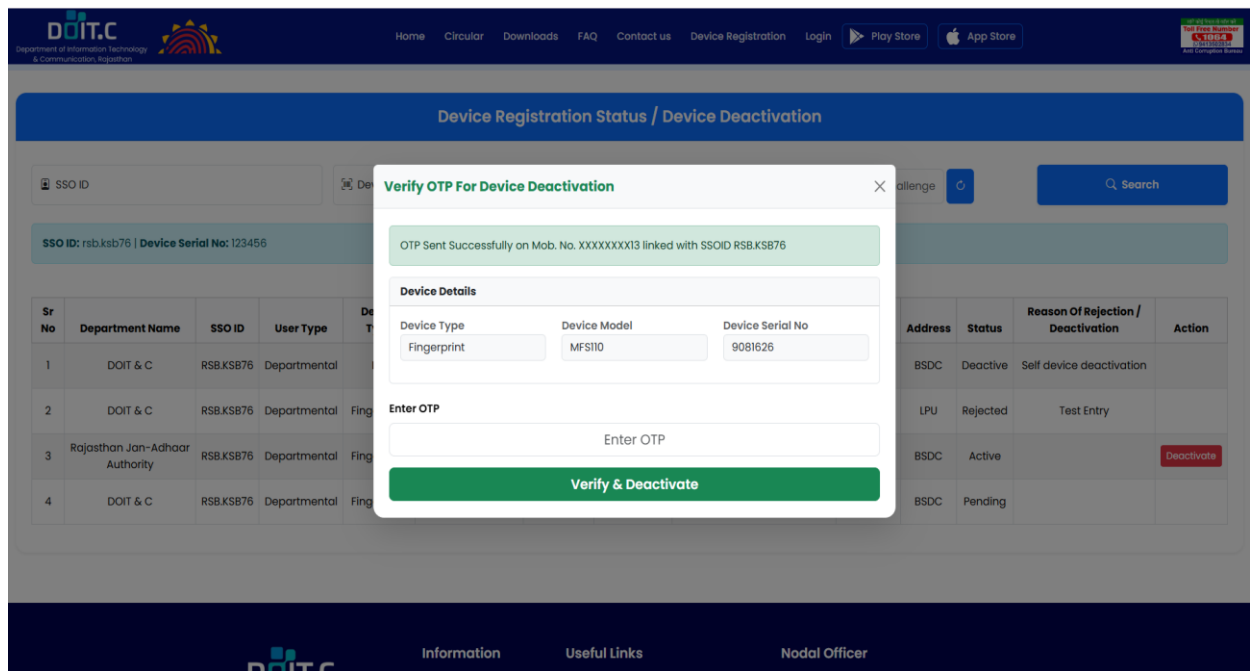
Device Registration Status / Device Deactivation

SSO ID: rsb.ksb76 | Device Serial No: 123456

Sr No	Department Name	SSO ID	User Type	Device Type	Device Provider	Device Model	Device Serial No.	Device Code	District	Address	Status	Reason Of Rejection / Deactivation	Action
1	DOIT & C	RSB.KSB76	Departmental	Iris	M/s Mantra Softech Pvt. Ltd.	MIS100V2	2163601	bb2311f7-1901-44e5-8081-ee644dd2e80	Jaipur	BSDC	Deactive	Self device deactivation	
2	DOIT & C	RSB.KSB76	Departmental	Fingerprint	M/s Mantra Softech Pvt. Ltd.	MFS110	9081626	8ff9e8ce-d7da-4a79-b6b9-6c4d60194e1f	Jalandhar	LPU	Rejected	Test Entry	
3	Rajasthan Jan-Adhaar Authority	RSB.KSB76	Departmental	Fingerprint	M/s Mantra Softech Pvt. Ltd.	MFS110	9081626	8ff9e8ce-d7da-4a79-b6b9-6c4d60194e1f	Jaipur	BSDC	Active		Deactivate
4	DOIT & C	RSB.KSB76	Departmental	Fingerprint	M/s Mantra Softech Pvt. Ltd.	MFS110	9081626	8ff9e8ce-d7da-4a79-b6b9-6c4d60194e1f	Jaipur	BSDC	Pending		

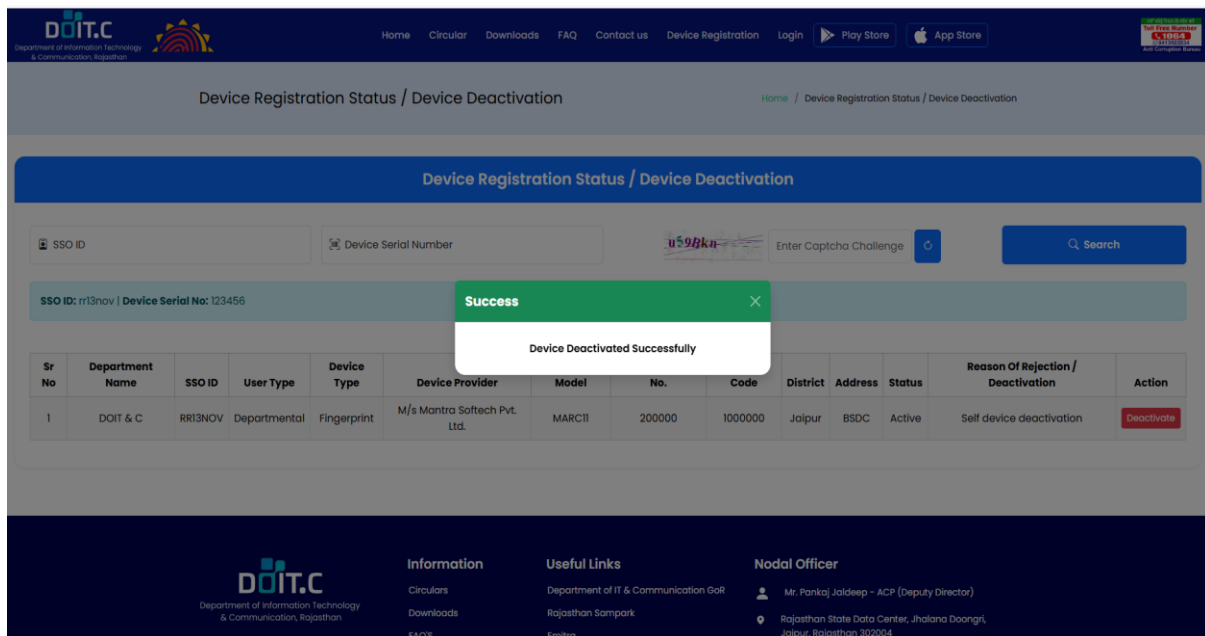
5. OTP Verification for Device Deactivation

- I. A "Verify OTP for Device Deactivation" pop-up window will appear.
- II. The pop-up displays the device details, including Device Type, Device Model, and Device Serial Number. Verify that these details match the device you intend to deactivate.
- III. An OTP will be sent to the mobile number registered in your SSO profile.
- IV. Enter the received OTP.
- V. Click the Verify & Deactivate button to confirm the device deactivation.



6. Device Deactivated Successfully

- I. Upon successful OTP verification, a confirmation pop-up message will be displayed on the screen.



- II. Once a device is successfully deactivated, Status will change to "**Deactive**", and the **Reason for Rejection/Deactivation** column will be updated with the deactivation reason



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राजस्थान सरकार
Rajasthan Government
Rajasthan Sahakar
Rajasthan Sahakar

Device Registration Status / Device Deactivation

Home / Device Registration Status / Device Deactivation

Device Registration Status / Device Deactivation



SSO ID: rsb.ksb76 | Device Serial No: 123456

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1	DOIT & C	RSB.KSB76	Departmental	Iris	M/s Mantra Softech Pvt. Ltd.	MIS100V2	2163601	bb231f17-1901-44e5-8081-eed644dd2e80	Jaipur	BSDC	Deactive	Self device deactivation	
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4	DOIT & C	RSB.KSB76	Departmental	Fingerprint	M/s Mantra Softech Pvt. Ltd.	MFS110	9081626	8ff9e8ce-d7da-4a79-b6b9-6c4d60194e1f	Jaipur	BSDC	Pending		